Listening Assessment

Rate yourself on each of the following behaviors using this 5-point scale: 1 2 5 **Almost Never** Rarely Sometimes Often Almost **Always** In my practice of Spiritual Direction: I sit behind a desk, accept phone calls, shuffle papers or otherwise communicate that I am not fully attentive. ____ I have a hard time concentrating on what my directee is saying. I feel annoyed when my directee slows my agenda down. I concentrate on what I want to say next rather than what my directee is saying. I don't like it when my directee questions my ideas. I become impatient or even interrupt my directee if they talk too long. I give advice quickly and suggest quick solutions before a directee has fully explained their perspective. I tell directees that they should not feel the way they do. _____I sense directees are uneasy after talking with me. I always try to be sure I talk more than my directee so that they get their money's worth from each session. I make a point to fill all periods of silence. I become uncomfortable when my directee expresses emotion. ____ I have a hard time what my directees are trying to say. ____ I avoid asking questions that would encourage a directee to talk more.

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_____ I stick to simple questions for which there is a clear answer.
_____ I am most happy with yes and no answers.
_____ I find myself losing track of where a conversation is going.
_____ I have a hard time remembering what has been said once a conversation is over.
_____ I frequently discover that my directees do not follow through on the ideas we come up with for their spiritual growth.
_____ I avoid repeating things in any session either by a directee or by myself.

Adapted from <u>Active Listening</u>. The Center for Creative Leadership